

FILED

JUN 15 2001

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

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In the Matter of the Petition of )  
Indiana Bell Telephone Company, )  
Incorporated d/b/a Ameritech Indiana )  
Pursuant to I.C. 8-1-2-61 For a Three )  
Phase Process For Commission )  
Review of Various Submissions of )  
Ameritech Indiana to Show Compliance )  
with Section 271(c) of The Telecommunications )  
Act of 1996 )

Cause No. 41657

**CORRECTED JOINT MOTION FOR EXPEDITED  
AMENDMENT OF MARCH 19, 2001 ORDER**

Pursuant to the directive of Administrative Law Judge, Abby Gray, the undersigned parties hereby resubmit their *Joint Motion for Expedited Amendment of March 19, 2001 Order*, with the corrected dates and signature pages:

On March 19, 2001, the Commission entered an Order approving the undersigned parties Joint Motion to amend its February 16, 2000 Order in Cause No. 41324 regarding performance measurements. On March 24, 2001, Ameritech deployed additional OSS interfaces, and the undersigned parties, through ongoing collaborative efforts, have reached consensus on three modifications to the Commission-approved performance measures that will reflect the new interfaces.

1. Of the hundreds of performance measures and categories approved by the Commission, only three performance measures contain "interface-specific" disaggregation levels. These performance measures are: Performance Measure (PM) 1, "Average Response time for OSS Pre-Order Interfaces," Performance Measure (PM) 2, "Percent Responses Received within "X" seconds—OSS Interfaces," and Performance Measure (PM) 4, "OSS Interface Availability."

2. On March 24, 2001, Ameritech deployed new OSS interfaces that did not exist in the Ameritech region prior to that date. SBC/Ameritech has agreed to separately measure these new interfaces, and the relevant Performance Measures are to be modified so that these new interfaces are disaggregated as are all other interfaces. As a result the parties agree that these "interface-specific" performance measures need to be modified to reflect the new interfaces. As an interim approach, the parties agree that these performance measures should be modified to include additional disaggregation levels to make them consistent with the comparable performance measures developed for use in Texas, Version 1.7. These new disaggregations are subject to review and potential modification during the regular Ameritech six month performance measure review process.

3. For PM 1 and PM 2, the parties agree that the existing disaggregations for EDI/Internet will be reported separately for Verigate and for the combination of EDI LSOG-4 and CORBA. Therefore, the existing Ameritech performance business rules and benchmarks (except as noted in performance measure business rules) for "EDI/Internet" will apply equally to Web Verigate and the combination of EDI LSOG-4 and CORBA in Ameritech. Ameritech will also report a diagnostic disaggregation for Verigate representing the new functions of DSL Loop Qualification (Combined Pre-qualification and Archived Actuals) and Directory Listing Inquiry. The performance benchmarks for these functions as well as those (Verigate and EDI LSOG-4/CORBA) functions for DSL Loop Qualification, NC/NCI Service Availability, and CFA Availability will be proposed at the six-month review to begin in June, 2001, when sufficient data will be available to make these determinations. The functions to be included in these disaggregation are:

- Address Verification
- Request for Telephone Number

- Request for Customer Service Record
- Directory Listing Inquiry
- Service Availability
- Service Appointment Scheduling (Due Date)
- Dispatch Required
- PIC
- DSL Loop Qualification
- NC/NCI Service Availability
- CFA Availability
- DSL Loop Qualification (Archived Actuals)

Ameritech will propose and the parties will establish benchmarks for functions that do not have a corresponding benchmark documented in the Texas Version 1.7 business rules at the six-month review. Interim benchmarks are included for some disaggregations in PM 2 in order to make the calculations for that measurement (90% within X). The proposed redlined business rule modifications for PM 1 and PM 2 are attached. As a separate issue, Ameritech will implement the interim benchmarks for PM 1 and PM 2 for the DSL Loop Qualification, NC/NCI Service Availability, and CFA Availability disaggregations, as agreed to at the quarterly status meeting.

4. PM 4, "OSS Interface Availability" is also specific to the interface being measured. The following interfaces were deployed for the first time in Ameritech on March 24, 2001, and therefore are not reported currently in Ameritech PM 4:

- Web LEX
- EDI LSOG 4
- EDI Protocols
  - EDI VAN
  - EDI SSL3
  - EDI NDM
- AEMS LSOG 4
- Web Verigate
- Web Toolbar
- ARAF
- CORBA Pre-order
- EDI Pre-order

The parties recommend that these interfaces be added as interim disaggregations to PM 4 prior to the six-month review. A redlined copy of the proposed business rule for this measurement is also attached.

5. The parties discussed, but did not agree to implement, a performance measure focusing on the provisioning order status function. The parties agreed to discuss this matter in greater detail at the six-month review. Regardless of the existence of a formal performance measure, the provisioning order status function will be evaluated as part of the OSS test. If, at the six-month review a measurement for this function is adopted, Ameritech commits to have it included as part of the OSS test audit if it (the audit of the measurement) can be completed without delaying the completion of the overall test. Otherwise, Ameritech agrees to have this measure reviewed as part of a separate audit, independent of the OSS test.

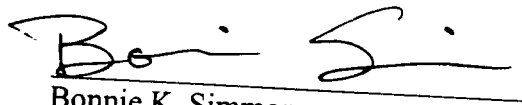
6. The parties also recommend that modifications be made to performance measures 55.2, "Average Installation Interval for Loop with LNP", 114.1, "CHC/FDT LNP with Loop Provisioning Interval", 115.1, "Percent Provisioning Trouble Reports, and 115.2 - Mean Time to Repair Provisioning Trouble Reports" in order to be in a position to evaluate the Frame Due Time (FDT) process, scheduled for deployment on June 18, 2001, in the OSS evaluation. The proposed performance measures have been modified to include disaggregations for FDT. A redlined copy of the proposed business rules is also attached.

7. As the Commission is aware, KPMG Consulting has been retained to evaluate Ameritech's OSS systems, including the March 24, 2001 release. The approved Master Test Plan requires, as global entrance criteria, that all performance metrics to be used in the OSS test "must be determined by the Commission and fully defined." To avoid any unintended delay of

such testing, the parties request that the Commission enter an order that approves the proposed modifications in order to enable all OSS testing that relies on Performance Measures 1, 2, 4, 55.2, 114.1, 115.1, and 115.2. These proposed modifications can be implemented for the July 2001 reporting data,

WHEREFORE, the parties respectfully request that the Commission act on this Joint Motion and approve, on an expedited basis, the attached modifications recommended to Performance Measures 1, 2, 455.2, 114.1, 115.1, and 115.2.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Bonnie K. Simmons". The signature is fluid and cursive, with a horizontal line drawn underneath it.

Bonnie K. Simmons  
AMERITECH INDIANA

Attorney for Indiana Bell Telephone Company,  
Incorporated d/b/a Ameritech Indiana

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Signature authorized pursuant to collaborative process  
McLeodUSA Telecommunications Services, Inc.

Signature authorized pursuant to collaborative process  
The Office of Utility Consumer Counselor



Signature authorized pursuant to collaborative process  
Rhythms Links, Inc.

Signature authorized pursuant to collaborative process  
Time Warner Telecom

Signature authorized pursuant to collaborative process  
Worldcom,

Signature authorized pursuant to collaborative process  
Z-TEL Communications, Inc.

Signature authorized pursuant to collaborative process  
Sprint Communications Company L.P.,  
and United Telephone Company of  
Indiana, Inc., d/b/a Sprint

## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served electronically upon the following this 15<sup>th</sup> day of June, 2001.

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